# South Australian child protection expenditure from the Productivity Commission's Report on Government Services 2021

March 2021



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The Hon. Rachel Sanderson, MP Minister for Child Protection GPO Box 1838 ADELAIDE SA 5001

Dear Minister

I am pleased to present to you the Office of the Guardian for Children and Young People's report based on an analysis of *South Australian child protection expenditure from the Productivity Commission's Report on Government Services 2021.* 

This report provides a summary of the expenditure on child protection services in South Australia, as well as other child protection data, as detailed in the *ROGS 2021*.

Yours sincerely

Peny ching

Penny Wright Guardian

15<sup>th</sup> March 2021

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# Notes – (from the Report on Government Services 2021)

# Change in the scope of 'out-of-home care'

National reporting on out-of-home care (OOHC) has been subject to data comparability issues because of variations in the legislation across jurisdictions that determine policies and practices in the OOHC system, in particular, relating to children who are on third-party parental responsibility orders.

For national reporting purposes, 'out-of-home care' was previously defined as 'overnight care for children aged less than 18 years who were unable to live with their families due to child safety concerns.' However, the following definition now applies –

Overnight care for children aged less than 18 years who were unable to live with their families due to child safety concerns. This includes placements approved by the Department responsible for child protection for which there is ongoing case management and financial payment (including where a financial payment has been offered but has been declined by the carer). This includes legal (court ordered) and voluntary placements, and placements made for the purposes of providing respite for parents or carers.

Reporting against this definition will result in some jurisdictions reporting fewer children in OOHC compared to previous years because some living arrangements will be excluded (and reported, instead, as 'other supported placements'). The most significant difference relates to the exclusion of children in third-party parental responsibility arrangements, noting that some jurisdictions have already excluded these children from national OOHC reporting.

## Impact of COVID-19 on data

The Report on Government Services 2021 (ROGS 2021) notes that COVID-19 may have affected data in the Report in a number of ways, including in respect of actual performance (that is, the impact of COVID-19 on service delivery in 2020 which is reflected in the data results), and the collection and processing of data (that is, the ability of data providers to undertake data collection and process results for inclusion in the Report).

However, for the child protection services section of ROGS 2021, there are no significant changes to the data as a result of COVID-19.

# All financial data are adjusted to 2019-20 dollars

The term 'real expenditure' refers to financial data measured in prices from a constant base year to adjust for the effects of inflation. This allows the inter-year comparison of financial levels (prices and/or expenditure) by holding the purchasing power constant. Therefore, all timeseries financial data have been adjusted to 2019-20 dollars.

## Data may not add up due to rounding

Decimal points have not been rounded up, which means that some percentages will not total 100.

# 1. Introduction and Key Points

The Guardian for Children and Young People examines child protection services as part of her monitoring role under the *Children and Young People (Oversight and Advocacy Bodies) Act 2016*.

The Productivity Commission's *Report on Government Services 2021* (ROGS 2021) contains data that allows us to compare and examine South Australia's delivery of child protection services in the national context. It reflects what the United Nations *Guidelines for the Alternative Care of Children* identifies as a governmental responsibility for ensuring "the development and implementation of coordinated policies regarding formal and informal care for all children who are without parental care" and that such policies "should be based on sound information and statistical data".

Child protection services provide supports and interventions to promote child and family wellbeing, and to protect children and young people aged 0-17 years who are at risk of abuse and neglect within their families, or whose families do not have the capacity to provide care and protection.

ROGS 2021 presents child protection services data within four program areas -

- protective intervention services (PIS)
- family support services (FSS)
- intensive family support services (IFSS), and
- care services (CS).

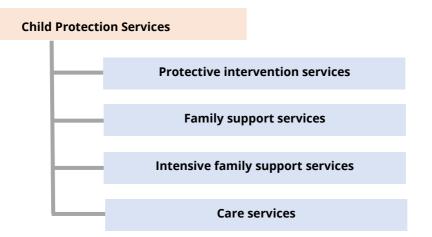
On 30 June 2020, there were 4,136 children and young people in OOHC in South Australia.<sup>1</sup> Of those, 601 were living in residential care, which is 14.5 per cent of the care population. South Australia continues to have the highest reliance on residential care in Australia, with the national average being 6.5 per cent.

This reliance is especially apparent when examining South Australian expenditure on care services, which accounted for \$458,764,000 (or 79.9 per cent) of child protection services spending. Of expenditure on care services, 58.2 per cent (or \$267,458,000) was spent on residential care services. South Australian spending on protective intervention, family support, and intensive family support services continue to be lower than the national average.

<sup>&</sup>lt;sup>1</sup> Other data provided by the Department for Child Protection states that on 30 June 2020, there were 4370 children and young people in OOHC. The figure reported in ROGS is lower by 234. Children and young people living in 'other supported placements', are now excluded from the ROGS definition of OOHC. ROGS Table 16A.3 specifies that there were 234 children and young people living in other supported placements on 30 June 2020. A definition of 'other supported placements' can be found in Attachment 1.

# Scope of Child Protection Services Programs

The *Report on Government Services 2021* identifies and examines four program areas within Child Protection Services (*Attachment 1* has the full definitions).



**Protective intervention services (PIS)** – refers to governmental functions that receive and assess allegations of child abuse and neglect, and/or harm to children and young people, provide and refer clients to family support and other relevant services and intervene to protect children.

**Family support services (FSS)** are non-intensive services provided to families in need (e.g. identification and assessment of needs; support and diversionary services; some counselling and active linking and referrals to support networks). Funded by government, they may be delivered by government or non-government agencies, typically through voluntary arrangements between the relevant agency and a family (as distinct from being ordered by a court).

**Intensive family support services (IFSS)** are specialist and intensive services funded to prevent the imminent separation of children from primary caregivers due to child protection concerns and to reunify families where separation has already occurred. They use integrated strategies to improve family functioning. As such, they provide access to services such as assessment and case planning; parent education and skill development; counselling; domestic and family violence support, respite and emergency care; practical and financial support; mediation, brokerage and referral services; and training in problem solving.

**Care services (CS)** refers to the provision of OOHC services and other supported placements. See the new definition of 'OOHC' in Attachment 1. This fiscal reporting does not allow for disaggregation between OOHC, and other supported placements. This paper draws on the data presented. The factors influencing information selection and interpretation are discussed in Part 2 of this report.

Part 3 comments briefly on the situation of Aboriginal and Torres Strait Islander children and young people in the child protection system. This will be explored in more detail in a forthcoming companion paper titled *Snapshot of South Australian Aboriginal and Torres Strait Islander Children and Young People in Care and/or Detention from the Report on Government Services 2021*.

Data on real expenditure is examined for 2019-20 in Part 4, with a particular examination of the ongoing prevalence and cost of residential care services in South Australia in Part 5.

The paper concludes by examining real expenditure data over time in South Australia and Australian jurisdictions in Part 6.

# Key points - child protection services and spending in 2019-20

- 79.7 per cent of all South Australian child protection services expenditure in 2019-20 was committed to **care services** (Chart 2)
- **child protection services** expenditure per child aged 0-17 in the population in South Australia increased markedly in South Australia between 2015-16 and 2016-17, but has remained steady since then. Child protection services expenditure in South Australia during 2019-20 was 23.8 per cent higher than national average expenditure (Chart 3)
- real expenditure per child aged 0-17 in the population on **protective intervention services** was just over half that of the national average in 2019-20 (Chart 4a)
- South Australian real expenditure on **intensive family support services** per child aged 0-17 in the population in 2019-20 was 55.6 per cent lower than the national average (\$53.2 compared to \$94.2 per child) (Chart 4c)
- real expenditure on **care services** per placement night in South Australia is 35.1 per cent higher than the national average (Chart 5)
- South Australian average real expenditure per child aged 0-17 in the population on **family support services** in 2019-20 was 19.5 per cent lower than the national average (Chart 4b), with the South Australian expenditure in this program area remaining relatively consistent since 2015-16 (Chart 11b).

# Key points – residential care

- the term 'residential care' now includes all children living in independent living placements as well as those living in residential care and commercial care. There were 63 children and young people in independent living arrangements in South Australia at 30 June 2020. The effect of this change is to inflate the proportion of those living in residential care to 14.5 per cent compared to the way this count was conducted prior to 2018-19 (Chart 7)
- South Austraila continues to have the highest proportion of those in care living in residential care placements in the nation, with 14.5 per cent of the care population, compared to the national average of 6.5 per cent (Chart 8)
- the State spent 58.2 per cent of its OOHC expenditure on **residential care services** compared to 41.7 per cent for **non-residential care services** in 2019-20 (Chart 9).

# Key points - child protection services expenditure over time

- South Australia ranks second after outlier NT for total **child protection services** real expenditure per child aged 0-17 in the population in 2019-20, with national average expenditure being 23.8 per cent lower than in South Australia (Chart 12a)
- South Australian real expenditure on **care services** per child aged 0-17 in the population has increased by 39.6 per cent from \$888.8 per child in 2015-16, to \$1,241.2 per child in 2019-20 (Chart 13d)
- the gap between cost per child in care for South Australian residential and nonresidential **care services** has narrowed, however per child expenditure has increased by 10.1 per cent in residential care since 2015-16 (Chart 10)
- spending in **non-residential care services** has also increased by 13.4 per cent since 2015-16, but in 2019-20, per child in care expenditure for **residential care services** was eight times higher than non-residential care services (Chart 10)
- total South Australian expenditure on **care services** compared to other program area spending (as shown for 2019-20 in Chart 2 above) is relatively high but has plateued since 2017-18 (Charts 11e and 11f)
- from 2015-16 to 2019-20, South Australian expenditure on protective intervention services per child aged 0-17 in the population has consistently been much lower than the national average, with spending in 2019-20 just over half of the national average (Chart 13a)

- South Australian expenditure on **family support services** per child aged 0-17 in the population is 19.4 per cent below the national average in 2019-20. South Australian expenditure has consistently remained below that national average, except for 2016-17 when expenditure was 33.1 per cent higher (Chart 13b)
- South Australian expenditure on **intensive family support services** per child aged 0-17 in the population decreased sharply in 2017-18, increasing steadily in the following years to now account for just over half of the Australian average in 2019-20 (\$53.1 compared to \$94.2), (Charts 11c and 13c).

# 2. Reading this report

# Data considerations

The Productivity Commission urges caution about completeness and direct comparability and quality of reported data. Data is the most accurate available at the time of data collection, and historical data may have been updated since the last Report on Government Services.

*Readers should therefore refer to the notes provided with an applicable ROGS 2021 table prior to reaching a definitive conclusion about the implications of data presented.* 

# List of Charts

All data presented is drawn from Volume F of the *Report on Government Services 2021*. All charts provide a refence for the applicable *ROGS 2021* source table.

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Chart 11d	Total real expenditure, care services (\$'000) South Australia 2015-16 to 2019-20

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Chart 11e	Total real expenditure, child protection services (\$'000) South Australia 2015-16 to 2019-20
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Chart 13d	Care services expenditure per child aged 0-17 in the population, South Australia and Australia 2015-16 to 2019-20
Chart 13e	Total child protection services expenditure per child aged 0-17 in the population, South Australia and Australia 2015-16 to 2019-20

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# 3. Aboriginal and Torres Strait Islander children and young people

A companion paper looks in more detail at *ROGS 2021* reporting about Aboriginal children and young people in the child protection and youth justice systems.<sup>2</sup> It reflects the reality that Aboriginal children and young people continue to be vastly overrepresented in the South Australian child protection and youth justice systems.

Among other things, the companion paper demonstrates that -

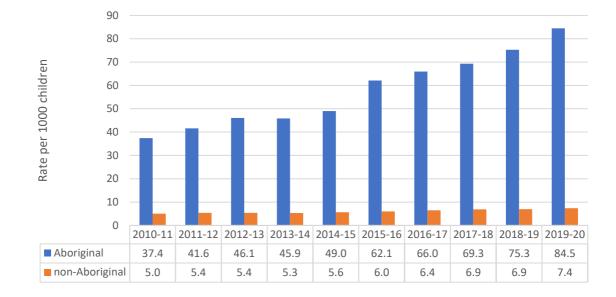
- at 30 June 2020, 36.7 per cent of children in OOHC were Aboriginal (1519 of 4136), with just over one in every 11 Aboriginal children and young people in South Australia being in care
- 53.2 per cent of Aboriginal children and young people in care were placed with relatives/kin, which is just below the Australian average of 53.7 per cent
- 14.9 per cent of Aboriginal children and young people in care were placed in residential care, where they comprised 37.7 per cent of all children and young people in residential care (227 of a total of 601)
- youth diversions by police as a proportion of Aboriginal offenders is at its lowest rate since records began, with 23.3 per cent of Aboriginal offenders being diverted away from court. This is in contrast with the rate for non-Aboriginal youth, which is at its highest rate since records began, with 55.6 per cent being diverted.
- the daily average number of Aboriginal 10-17 year olds on community-based supervision orders increased slightly in 2019-20 to 88 compared to the previous year's figure of 79. There is a downwards trend of Aboriginal 10-17 year olds in detention, being at 14 individuals per day in 2019-20, which has halved from two years ago.

Chart 1 demonstrates the ongoing trend of increase in the rate of Aboriginal children and young people in care, with the rate increasing by 125.9 per cent since 2010-11. This is contrasted with the comparatively steady rate of non-Aboriginal children and young people entering care since 2010-11.

<sup>&</sup>lt;sup>2</sup> Snapshot of South Australian Aboriginal and Torres Strait Islander Children and Young People in Care and/or Detention from the Report on Government Services 2021 (OGCYP 2021, forthcoming).

## Chart 1 (ROGS 2021, Table 16A.2)

# *Rate per 1000 children of Aboriginal and non-Aboriginal 0-17 year olds in OOHC, South Australia, 2010-11 to 2019-20*



# 4. Expenditure 2019-20 - South Australia and other jurisdictions

# 4.1 Introduction to 2019-20 spending

Part 4 considers 2019-20 spending on child protection services relating to -

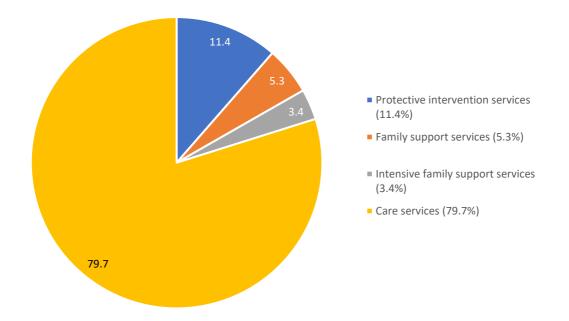
- total and proportion of South Australian real expenditure on **child protection services**, by program, 2019-20 (Part 4.2, Chart 2)
- South Australian real expenditure on **child protection services**, compared to other jurisdictions 2019-20 (Part 4.3, Charts 3 to 4e)
- real expenditure per placement night in care services (Part 4.4, Charts 5 and 6)

# 4.2 South Australian real expenditure 2019-20 by child protection services program

South Australian expenditure on child protection services demonstrates the significant commitment to spending on care services, in 2019-20 making up 79.7 per cent of total expenditure.

Chart 2 (ROGS 2021, Table 16A.8)

# *Real expenditure on PIS, FSS, IFSS and CS expressed as percentages, South Australia 2019-20*



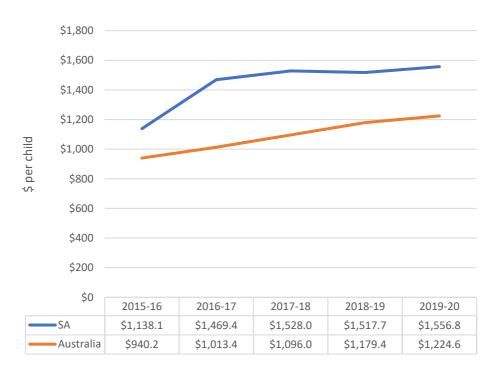
# 4.3 Expenditure per child - South Australia and other jurisdictions

Chart 3 shows that South Australian child protection services expenditure per child aged 0-17 in the population increased markedly between 2015-16 and 2016-17, but has remained steady since then. Child protection services expenditure in South Australia during 2019-20 was 23.8 per cent higher than national average expenditure.

All timeseries financial data have been adjusted to 2019-20 dollars.

### *Chart 3* (*ROGS 2021, Table 16A.8*)

# *Child protection services expenditure per child aged 0-17 in the population 2015-16 to 2019-20 CS, PIS, FFS and IFSS - South Australia compared to Australian average*

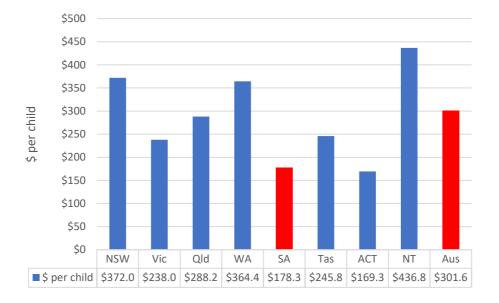


Charts 4a to 4e compare real expenditure per child aged 0-17 in the population in South Australia with other States and Territories across the four program areas. South Australia continues to report higher expenditure in care services, compared to other jurisdictions. This is discussed further in Part 5 below.

Real expenditure on intensive family support services and protective intervention services is relatively low compared to other jurisictions. Apart from the ACT, South Australia has the lowest level of expenditure with respect to protective intervention services.

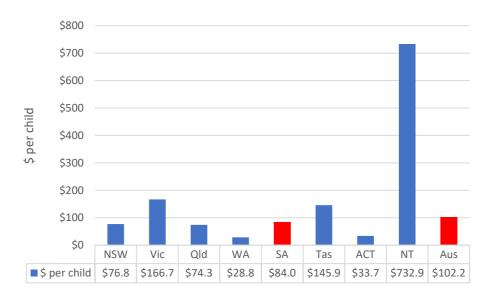
## Chart 4a (ROGS 2021, Table 16A.8)

# *Jurisdictional comparison of protective intervention services, real expenditure per child aged 0-17 in the population 2019-20*



### Chart 4b (ROGS 2021, Table 16A.8)

# *Jurisdictional comparison of family support services, real expenditure per child aged 0-17 in the population 2019-20*



## Chart 4c (ROGS 2021, Table 16A.8)

# *Jurisdictional comparison of intensive family support services, real expenditure per child aged 0-17 in the population 2019-20*



## Chart 4d (ROGS 2021, Table 16A.8)

# *Jurisdictional comparison of care services, real expenditure per child aged 0-17 in the population 2019-20*

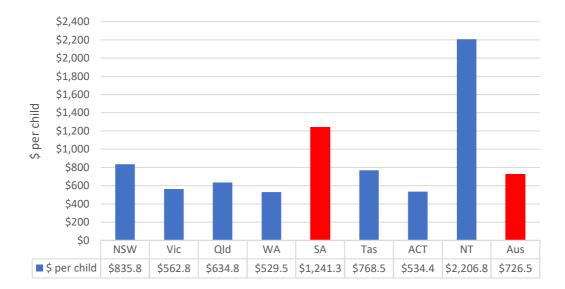


Chart 4e (ROGS 2021, Table 16A.8)



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# 4.4 Expenditure per placement night in care services

South Australia and the Northern Territory are consistently child protection system outliers with the cost per placement night in care services as shown in Chart 5.

South Australia's real expenditure on care per placement night is 35.1 per cent higher than the national average.<sup>3</sup>

Chart 5 (ROGS 2021, Table 16A.35)

## Real expenditure per placement night in care services 2019-20 all jurisdictions

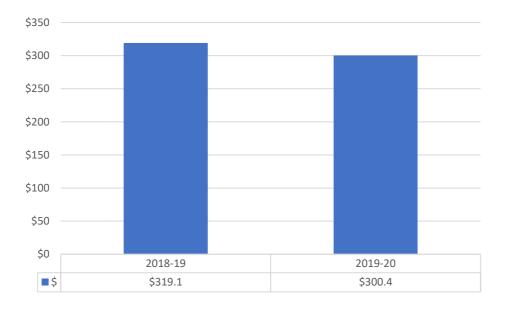


<sup>&</sup>lt;sup>3</sup> While ROGS 2021 Box 16.15 suggests caution when comparing unit costs for care services, we note the simple statement in relation to the accompanying Figure 16.14 that demonstrates the "considerably higher" cost per child in residential as opposed to non-residential care.

Cost per placement night in care services has decreased by 5.8 per cent in South Australia since 2018-19. Due to legislative changes to the *Children and Young People (Safety) Act 2017*, the number of orders has significantly increased compared to the total cost, resulting in a reduction in the cost per order issued. Therefore, data from 2018-19 onwards are not comparable to previous years.

### Chart 6 (ROGS 2021, Table 16A.28)

*Cost per placement night OOHC and other supported placements services South Australia, 2018-19 to 2019-20* 



# 5. Prevalence and cost of residential care in South Australia

From 2018-19, new counting rules for 'residential care' were introduced.

The term 'residential care' now includes all children living in independent living placements as well as those living in residential care and commercial care. There were 63 children and young people in independent living arrangements at 30 June 2020.<sup>4</sup> The effect of this change is to inflate the proportion of those living in residential care to 14.5 per cent (Chart 7). The experience of those living in residential care is very different to those living in independent

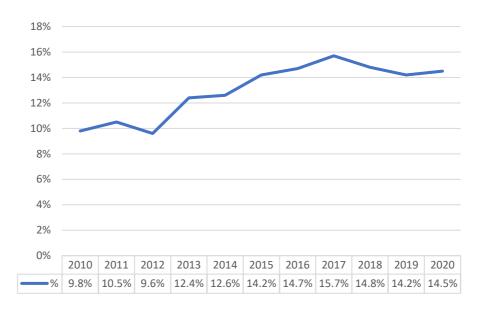
<sup>&</sup>lt;sup>4</sup> ROGS data does not disaggregate independent living arrangements for South Australia. See reporting and statistics, Department for Child Protection <a href="https://www.childprotection.sa.gov.au/department/reporting-and-statistics">https://www.childprotection.sa.gov.au/department/reporting-and-statistics</a>.

placements. The OGCYP would prefer to report on these cohorts separately, however ROGS has consolidated this for national reporting purposes.

Changes to the counting rules means that timeseries data are no longer strictly comparable, but is still useful for tracking the general trend over the last ten years.

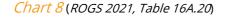
## Chart 7 (ROGS 2021, Table 16A.20)

*Proportion of children and young people in residential care in South Australia, at 30 June, 2010-2020* 

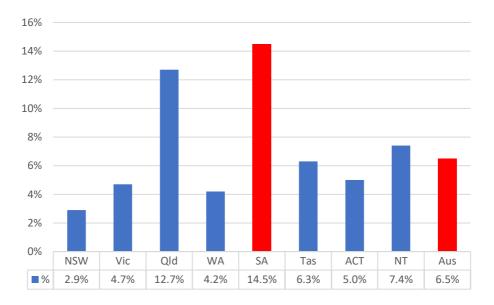


South Australia utilises residential care at a higher rate than all other Australian jurisdictions. The proportion of individual children and young people in residential care (inclusive of those in residential, commercial care and independent living) increased slightly to 14.5 per cent in 2020, compared to 14.2 per cent in 2019. There were 601 children living in residential care compared to 568 the previous year.

Chart 8 demonstrates South Australia's reliance on residential care. Australia's average use of residential care is 6.5 per cent, whereas in South Australia, 14.5 per cent of those in OOHC live in residential care.



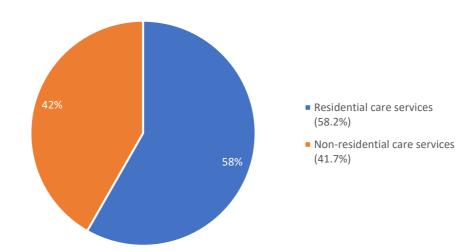




South Australia spent 58.2 per cent of its care expenditure on residential care services compared to 41.7 per cent for non-residential care services in 2019-20 (Chart 9).<sup>5</sup>

Chart 9 (ROGS 2021, Table 16A.36)

*Comparative expenditure in residential and non-residential care services South Australia 2019-20* 



<sup>&</sup>lt;sup>5</sup> Non-residential care services includes home based care and family group homes. Real expenditure per child in care is calculated using the number of children in out-of-home care and other supported placements at 30 June.

The gap between cost per child in care for South Australian residential and non-residential care placements has been decreasing since reaching its highest point in 2017-18, but remains very large. Per child real expenditure has increased by 10.1 per cent for residential care services since 2015-16 (Chart 10).

#### Chart 10 (ROGS 2021, Table 16A.36)6

*Comparison of real expenditure per child in care in South Australia at 30 June, residential and non-residential care services 2015-16 to 2019-20* 



# 6. Real expenditure 2015-16 to 2019-20

# 6.1 Introduction to expenditure over time

This section considers child protection expenditure in South Australia and across all jurisdictions for the five financial years 2015-16 to 2019-20 in relation to -

- total real expenditure by program (Chart 2 above and Part 6.2)
- South Australian real expenditure per child aged 0-17 in the population over time (Part 6.3)

<sup>&</sup>lt;sup>6</sup> Footnote (d) of *ROGS 2021 Table 16A.36* states: These data need to be interpreted with care because they do not represent and cannot be interpreted as unit cost measures. Expenditure per child in care at 30 June overstates the cost per child because significantly more children are in care during a year than at a point in time. In addition, these data do not reflect the length of time that a child spends in care.'

• real expenditure per child aged 0-17 in the population in a cross-jurisdictional context for the five financial years 2015-16 to 2019-20 (Part 6.3).

# 6.2 South Australian total real expenditure over time

South Australia's real expenditure on child protection services has changed over recent years. Spending for care services as demonstrated in Charts 11e and 11f highlight the ongoing commitment to care services for those in OOHC. The 2019-20 South Australian average real expenditure per child aged 0-17 in the population on **intensive family support services** was 55.6 per cent lower than the national average (see Chart 4c above), and the state has decreased spending in this program area by 36.6 per cent since 2015-16 (Chart 11c).

Total real expenditure for **family support services** has more than doubled since 2015-16 (Chart 11b).

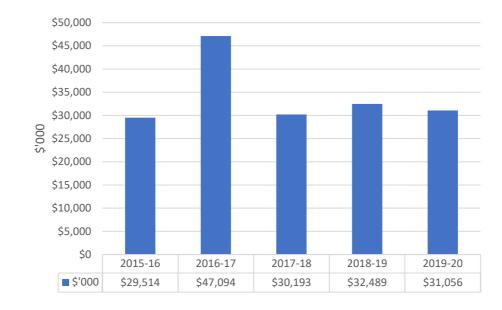
All timeseries financial data have been adjusted to 2019-20 dollars.

Chart 11a (ROGS 2021, Table 16A.8)

*Total real expenditure, protective intervention services (\$'000) South Australia 2015-16 to 2019-20* 



### Chart 11b (ROGS 2021, Table 16A.8)



*Total real expenditure, family support services (\$'000) South Australia 2015-16 to 2019-20* 

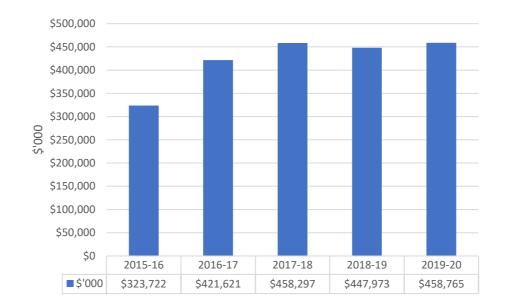
### Chart 11c (ROGS 2021, Table 16A.8)

# *Total real expenditure, intensive family support services (\$'000) South Australia 2015-16 to 2019-20*



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## Chart 11d (ROGS 2021, Table 16A.8)



## Total real expenditure, care services (\$'000) South Australia 2015-16 to 2019-20

#### *Chart 11e* (*ROGS 2021, Table 16A.8*)

*Total real expenditure, child protection services (\$'000) South Australia 2015-16 to 2019-20* 

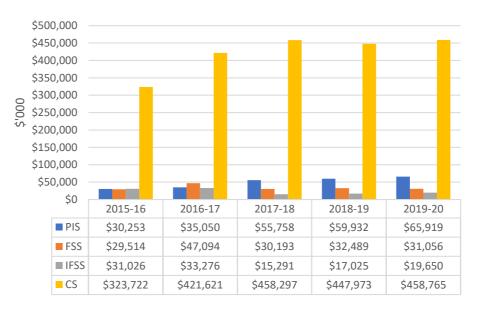
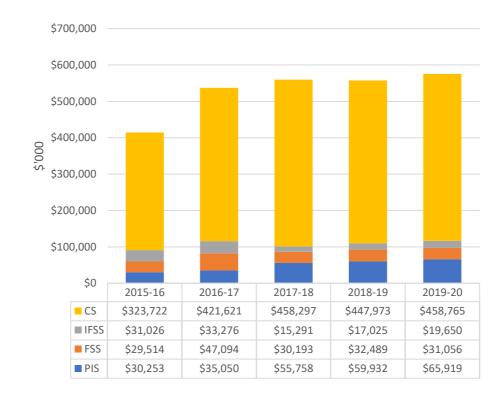


Chart 11f(ROGS 2021, Table 16A.8)



*Combined total real expenditure, child protection services (\$'000) South Australia 2015-16 to 2019-20* 

# 6.3 Comparative cross-jurisdictional expenditure per child over time

Charts in this section show real expenditure per child aged 0-17 in the population in a crossjurisdictional context for the five financial years 2015-16 to 2019-20.

Chart 12a compares jurisdictional expenditure and indicates that South Australia has increased expenditure to the point where it ranks second in terms of expenditure per child. The national average expenditure in this category is some 23.8 per cent less than the South Australian rate. Chart 12b illustrates this spending increase relative to other jurisdictions with the 'outlier' circumstances of the Northern Territory removed.

Charts 12c to 12f then disaggregate funding data by the four child protection services program areas for these five financial years.

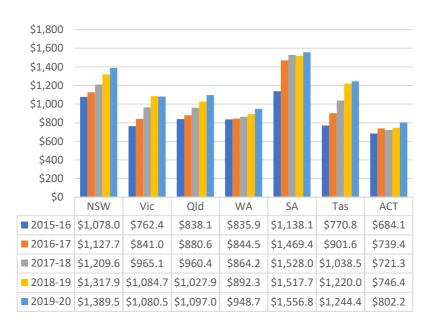
#### Chart 12a (ROGS 2021, Table 16A.8)



# *Comparative child protection services expenditure per child aged 0-17 in the population, all jurisdictions 2015-16 to 2019-20*

## Chart 12b (ROGS 2021, Table 16A.8)





### Chart 12c (ROGS 2021, Table 16A.8)





### Chart 12d (ROGS 2021, Table 16A.8)

# *Family support services expenditure per child aged 0-17 in the population, all jurisdictions 2015-16 to 2019-20*



#### Chart 12e (ROGS 2021, Table 16A.8)7

# *Intensive family support services expenditure per child aged 0-17 in the population, all jurisdictions 2015-16 to 2019-20*



## Chart 12f (ROGS 2021, Table 16A.8)

# *Care services expenditure per child aged 0-17 in the population, all jurisdictions 2015-16 to 2019-20*



<sup>&</sup>lt;sup>7</sup> Data is not available for the NT in 2014-15 due to changes in expenditure reporting. For more information, please refer to footnote (I), Volume F, Table 16A.7, ROGS 2021.

Charts 13a to 13e draw on the same data tables to show South Australian expenditure per child aged 0-17 in the population over time compared to the Australian average.

South Australia has consistently spent less than the Australian average across protective intervention services (Chart 13a), family support services (Chart 13b), and intensive family support services (Chart 13c). South Australian expenditure on care services, however, is so high, that our total child protection services expenditure is 23.8 per cent higher than the Australian average (Charts 13d and 13e).

#### Chart 13a (ROGS 2021, Table 16A.8)

## *Protective intervention services expenditure per child aged 0-17 in the population, South Australia and Australia 2015-16 to 2019-20*



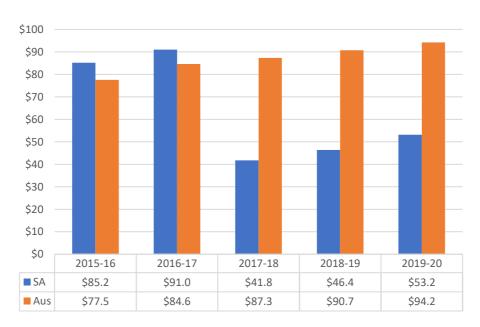
## Chart 13b (ROGS 2021, Table 16A.8)



# *Family support services expenditure per child aged 0-17 in the population, South Australia and Australia 2015-16 to 2019-20*

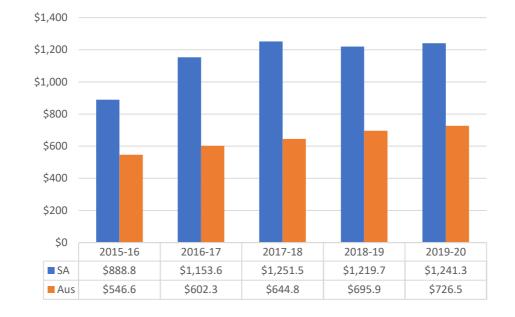
## Chart 13c (ROGS 2021, Table 16A.8)





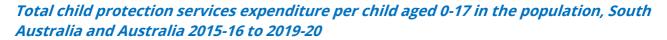
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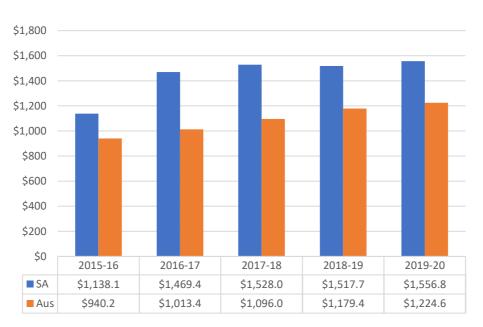
## Chart 13d (ROGS 2021, Table 16A.8)



*Care services expenditure per child aged 0-17 in the population, South Australia and Australia 2015-16 to 2019-20* 

### Chart 13e (ROGS 2021, Table 16A.8)





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# Attachment 1 - Productivity Commission Child Protection Definitions

The Productivity Commission Report on Government Services 2020 (Volume F, Part 16.4) uses the following definitions -

**PROTECTIVE INTERVENTION SERVICES** - Functions of government that receive and assess allegations of child abuse and neglect, and/or harm to children and young people, provide and refer clients to family support and other relevant services, and intervene to protect children.

**FAMILY SUPPORT SERVICES** - Activities associated with the provision of lower level (that is, non-intensive) services to families in need, including identification and assessment of family needs, provision of support and diversionary services, some counselling and active linking and referrals to support networks. These types of services are funded by government but can be delivered by a child protection agency or a non-government organisation.

These services are typically delivered via voluntary arrangements (as distinct from court orders) between the relevant agency and family. This suite of services does not typically involve planned follow-up by the applicable child protection agency after initial service referral or delivery.

**INTENSIVE FAMILY SUPPORT SERVICES** – Specialist services that aim to prevent the imminent separation of children from their primary caregivers as a result of child protection concerns and to reunify families where separation has already occurred. These services:

- are funded or established explicitly to prevent the separation of or to reunify families
- provide a range of services as part of an integrated strategy focusing on improving family functioning and skills, rather than providing a single type of service
- are intensive in nature, averaging at least four hours of service provision per week for a specified short-term period (usually less than six months).

Families are generally referred to these services by the statutory child protection agency and will have been identified through the child protection process. Intensive family support services may use some or all of the following strategies: assessment and case planning; parent education and skill development; individual and family counselling; drug and alcohol counselling and domestic and family violence support; anger management; respite and emergency care; practical and financial support; mediation, brokerage and referral services; and training in problem solving.

**OUT OF HOME CARE** - Overnight care for children aged less than 18 years who were unable to live with their families due to child safety concerns. This includes placements approved by the Department responsible for child protection for which there is ongoing case management and financial payment (including where a financial payment has been offered but has been declined by the carer). This includes legal (court ordered) and voluntary placements, and placements made for the purposes of providing respite for parents or carers.

Other living arrangements that were previously included in the scope of out-of-home care will be reported separately as 'other supported placements'.

**OTHER SUPPORTED PLACEMENTS** - Governments may provide financial support for children and young people in these living arrangements and will usually have arranged these placements.

- Children on third party parental responsibility orders
- Children on immigration orders (where funding is provided by the Commonwealth and children do not come through the child protection system)
- Ongoing placements for children aged 18 years or older
- Pre-adoptive placements (mostly used for intercountry adoptions)
- Children who enter and exit a funded out-of-home care placement on the same day
- Placements solely funded by disability services, psychiatric services, specialist homelessness services, juvenile justice facilities, or overnight childcare services
- Children who are in placements without the approval of the Department (noting that if the placement is subsequently approved and the other criteria for case management and financial payment are met, the placement would be considered as out-of-home care).

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